**CUPolicyPro** and **RecoveryPro** Newsletter

# Dear CU PolicyPro & RecoveryPro Clients,

Happy New Year! As we kick off 2025, we want to reflect on the success we achieved together in 2024. CU PolicyPro saw 50+ policies updated in our quarterly updates, and 4 new resources added. RecoveryPro introduced a new, comprehensive Cyber Incident Response section which includes procedures for detection, containment, recovery, and communication plans.

And of course, we have been hard at work developing our new platform, **InfoSight360**! InfoSight360 will integrate CU PolicyPro, RecoveryPro, and InfoSight together in one system. We will be launching InfoSight360 later this quarter! This integration will eliminate the need to toggle between different systems, ensuring that no critical information is overlooked. With enhanced features like AI-powered search, state-specific content comparison, and customizable dashboards, we're excited to redefine your compliance experience in 2025!

Thanks to the incredible support of our leagues/associations and credit unions, 2024 was a year of growth and progress. We're looking forward to accomplishing even greater things together in the year ahead. Here's to a successful 2025!

# Content Updates

**CU PolicyPro Update**

As a reminder, the content update released in December 2024 included revisions to 12 policies, many in response to annual threshold changes. Additionally, a new resource, 2615.11: Real-Time Payment (RTP) Options – Risk and Controls, was added to help credit unions identify risks and create controls around the RTP options they offer.

If you haven't reviewed the updates yet, now is a great time to do so! Visit the Support area in your CU PolicyPro/RecoveryPro implementation for detailed information and next steps.

**RecoveryPro Updates**

Minor updates were made to resources 1640 and 1654 in January. These resources were revised to reflect NCUA's new cyber incident reporting requirements and the updated webform for submitting these reports. NCUA notified credit unions of the changes in [NCUA Letter to Credit Unions 25-CU-02](#). Credit unions can find the form in the [Cybersecurity Resources](#) on the NCUA's website.

Visit the Support area in your CU PolicyPro/RecoveryPro implementation for detailed information and next steps.

# InfoSight360 FAQs

**Why are the products being combined?**
While all three products serve a unique purpose, the information in each complements the others and topics often overlap. The new system will allow for better integration of our products along with a single sign-on, bringing compliance information, operational tools, resources, and your credit union's own policies, procedures, and business continuity plan all in one place!

**What if my credit union does not subscribe to all three products?**
All credit unions will be upgraded to the new platform regardless of which products they currently subscribe to or utilize.

If you are utilizing only one or two of the products in the platform, you will still be able to see the potential resources available from all products. Credit unions will also receive the benefit of all three systems in the artificial intelligence (AI) search feature that will now be one of the main components of the new system. For example, even if the credit union does not subscribe to RecoveryPro but asks a question about business continuity planning or a business process, the response that is generated will pull from the content in RecoveryPro to provide a response.

**Will I have separate logins for InfoSight, CU PolicyPro, and RecoveryPro?**
No. The combined product will have one URL to log in to all products.

**Will my site URL change?**
Yes. Each credit union will have a unique URL which will be different than the URLs currently used for InfoSight or CU PolicyPro/RecoveryPro. For a time after the product launches, the old URLs will direct you to access your new InfoSight360 URL.

**When will InfoSight360 be available?**
InfoSight360 is set to launch in Q1 2025. Stay tuned for updates and pre-launch information.

# Questions?

Please let us know how we can help! Contact our support team at [policysupport@cusolutionsgroup.com](mailto:policysupport@cusolutionsgroup.com) with questions or to be added to the distribution list for our newsletter!

*Note: CU PolicyPro and RecoveryPro availability and pricing are based on
credit union asset size and league/association affiliation status.*

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